**PRINCE NCUBE**

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**EDUCATION**

CompTia A+ Certification 08/2024

Udemy Online 2018-2020

• Web Developer Courses

• React Certification

• Laravel Certification

Harvard CS50 Online, 01/2020 – 02/2020

• React Native Developer

Google Scholarship, 2017 - 2018

• Android Mobile Developer

NCC Education 2013 - 2016

• Diploma in Computing Level 5

**PROFESSIONAL SUMMARY**

Dynamic and skilled IT Support and Full Stack Developer with over three years of professional experience. Proficient in React.js, Node.js, and cybersecurity. Proven ability to lead IT teams and improve system performance through innovative solutions and training.

**TECHNICAL SKILLS**

• IT Support & System Administration: Microsoft Exchange, Active Directory, Windows & macOS troubleshooting.

• Networking & Security: Network configuration, cybersecurity awareness, data protection policies.

• Software & Tools: Microsoft Office Suite, Google Workspace, Remote Desktop.

• Hardware Management: Device setup & inventory management, hardware troubleshooting.

• General IT Knowledge: Cloud apps, user testing, documentation, problem-solving.

• Frontend: React.js, Next.js, Redux, JavaScript (ES6+), Tailwind CSS, Bootstrap, Material UI

• Backend: Node.js, Express.js, Firebase, MongoDB, PHP (Laravel)

• Development Tools: GitHub, Heroku, Vercel, Webpack, Babel

• Testing & Optimization: Unit Testing (Jest, React Testing Library), Lighthouse Performance Audits

• CMS & Other Tools: WordPress, SEO Optimization, Google Analytics, Adobe Photoshop, Figma

**PROFESSIONAL EXPERIENCE**

IT Support/Team Leader

**Chislehurst Healthcare | Onsite (07/2023 - Present)**

• Provided first-line technical support, resolving hardware/software issues efficiently.

• Managed Microsoft Exchange, adding/removing users and troubleshooting email-related issues.

• Led IT training sessions for new employees, ensuring effective use of company systems.

• Advised teams on cybersecurity best practices and monitored data protection policies.

• Created and maintained a detailed inventory of company devices.

• Took on leadership responsibilities, assisting other departments as required.

Full Stack JavaScript Developer, Multiple Projects

**Intercom Staffing / UpMySalary | Remote work USA (02/2021 - 04/2023)**

• Collaborated with a remote team to develop multiple web applications using React.js and Next.js.

• Served as the go-to developer for React.js debugging and implementation best practices.

• Developed e-commerce solutions using Firebase for authentication and database management.

• Led UI/UX improvements, increasing user engagement and Lighthouse scores.

• Implemented unit testing to enhance application stability and maintainability.

Full Stack Developer

**We Are Rush | Remote Volunteer Work (03/2020-01/2021)**

• Assisted in setting up and maintaining IT infrastructure for a digital vaccination certificate project.

• Provided training on IT tools and security practices.

CERTIFICATIONS

• React Certification

• Laravel Certification

AREAS OF EXPERTISE

• Strong communication and interpersonal skills

• Ability to diagnose and resolve technical issues efficiently

• Fast learner, adaptable to new technologies

• Team leadership and training experience

REFERENCES

Available upon request